

Appl. No. 10/084,834  
Amdt. Dated September 26, 2006  
Reply to Office Action of June 28, 2006

Attorney Docket No. 83388.0001  
Customer No.: 26021

**Amendments to the Specification:**

Please replace the paragraph beginning at page 9, line 1, with the following rewritten paragraph:

In Fig. 1, an equipment maintenance service enterprise 13 offers a maintenance service to a customer 12 [sic] 11. And an An equipment maintenance information provider 12, as a subject of the service providing information required for equipment maintenance, offers maintenance-related information to the customer 11 and to the equipment maintenance service enterprise 13. The equipment maintenance information provider 12, the customer 11, and equipment maintenance service enterprise 13 are connected to one another for offering and receiving information. For this, each of the equipment maintenance information provider 12, the customer 11, and the equipment maintenance service enterprise 13 has a computer as hardware resource which can be used for information transmission/receiving and processing of the transmission/reception information, and software for causing the computers to execute a target processing. The computers are connected to one another by a network such as Internet. Accordingly, each of the customer 11, the equipment maintenance information provider 12, and the equipment maintenance service enterprise 13 is an operation subject which is substantially a system held by these subjects, that is a hardware system in which software has been installed. Accordingly, hereinafter, the customer 11 means a customer system. The equipment maintenance information provider 12 means an equipment maintenance provider system, and the equipment maintenance service enterprise 13 means an equipment maintenance service enterprise system, unless otherwise specified.